



COMMUNITY  
SERVICES GROUP

*A Network of Services. A World of Possibilities.*

### Eldercare Assessment & Resources

Geriatric Care Management  
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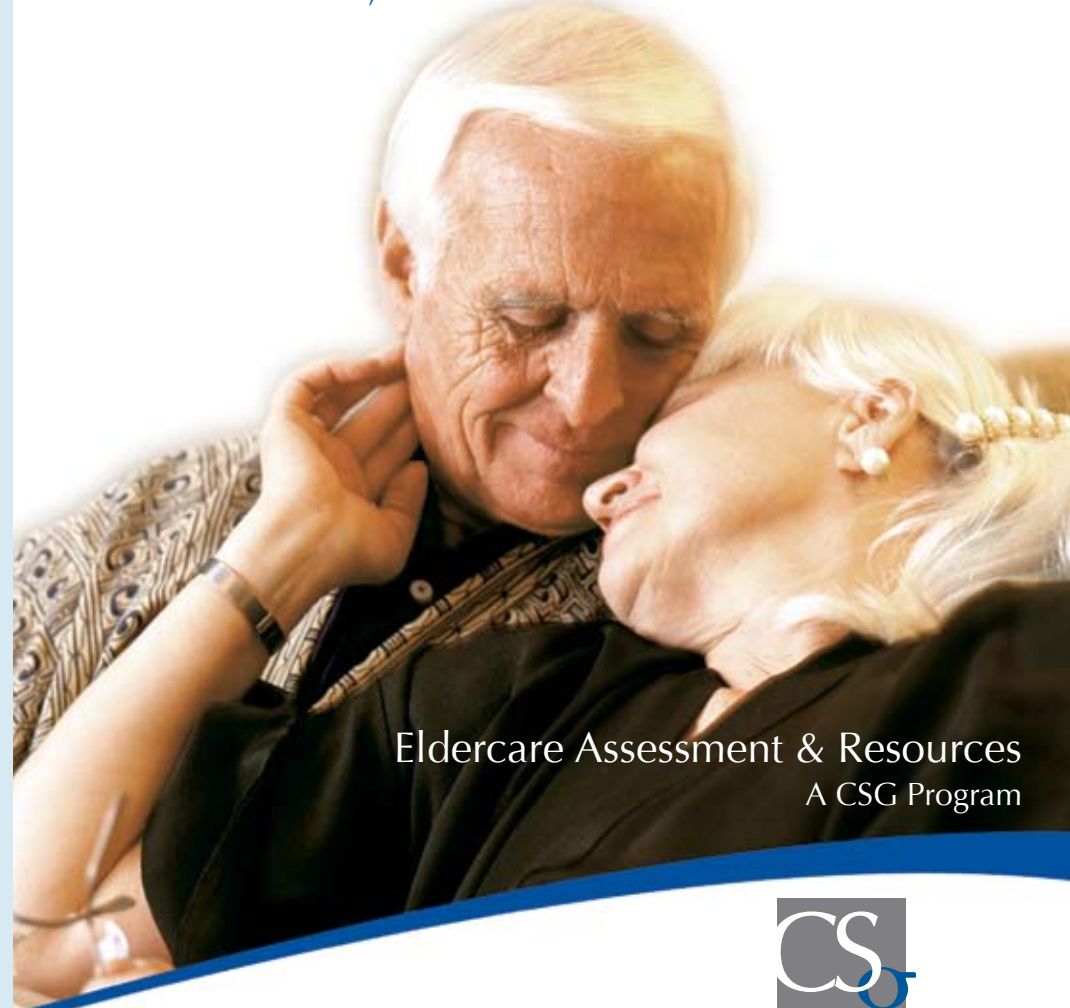
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CSG services are provided in a nondiscriminatory manner, without regard to race, sex, color, national origin, ancestry, religious creed, disability, age or Limited English Proficiency (LEP).

CSG is the preferred choice for individuals and referral sources because of CSG's network of comprehensive mental health, mental retardation, children and eldercare services and its commitment to empowering individuals and promoting independence and wellness.

# GERIATRIC CARE MANAGEMENT

There for You, Here for Them



Eldercare Assessment & Resources  
A CSG Program



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# Geriatric Care Management

*There for you, here for them.*

You want the best care for your loved one, but the important decisions that are involved can be overwhelming. Our geriatric care managers specialize in providing individualized support to ensure that your loved one receives the highest quality and most cost-effective services available.

With compassion, our experts assess your situation, guide you through the difficult choices, protect the well-being of your loved one and give you the confidence in knowing you've made the right choice.

## Our caring professionals will:

- Assess and recommend cost-effective care options
- Coordinate services and manage all the details so you don't have to
- Monitor care to ensure successful ongoing services
- Provide ongoing updates and regular communication with you
- Offer counseling services for loved ones and family

## Individualized Solutions

*To meet their unique needs.*

Our staff has the experience, knowledge and understanding you can trust. Our geriatric care managers work to help your loved one maintain or achieve the highest level of independence while monitoring his or her safety and care.

Our comprehensive assessment involves a complete observation of the person within his or her living environment. We start by listening to the goals, desires and needs of the senior. We know the importance of listening to the concerns and observations from the primary caregivers. And together, we map out a personalized care plan that ensures the best quality of life.

# Experience You Can Trust

*When you want the very best.*

We provide individualized service born of true caring and compassion.

## Our only priority is your loved one.

- We do not contract or accept fees for referrals
- We only refer to high-quality providers that we know and trust
- We have extensive knowledge of local providers
- We have access to specialized and community resources

To find out how a geriatric care manager can help you make the best decision for your loved one, call us today.

**Eldercare Assessment & Resources** meets the needs of elders through comprehensive care management services. These services are provided by compassionate professionals with geriatric expertise and delivered in accordance with industry-recognized best practice standards. Serving the Lehigh Valley, our services are individualized, intensive and driven by the needs and goals of the individual and his or her caregivers.

All CSG care managers are members of the National Association of Professional Geriatric Care Managers and maintain certification through the National Academy of Certified Care Managers.

*"Our care manager from CSG took the time to know my parents, not just diagnose and evaluate them. She was terrific...and kept me informed even though I was 300 miles away."*

– Susan S., Boston, MA

**Ask Us About the Top 10 Reasons to Hire a CSG Care Manager!**

